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Subject

Primescape Products Important Announcement: **Permanent Closure of Operations at 2023 Year-End**

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Dear Valued Primescape Customers,

We hope this message finds you well. We are writing to inform you of an important decision that will affect our ongoing business relationship. After careful consideration, we regret to announce that we will be shutting down our operations at the end of this year.

This decision has not been made lightly, and we understand the impact it may have on your business. We want to assure you that we will be here to support you over the coming weeks.

Our goal has always been to provide you with the best products and service, and we are grateful for the trust you have placed in us over the years. We understand that this news may raise many questions, and we are committed to supporting you during this transition.

Here are some key dates and points to consider:

Transition Period: **We will continue to accept orders until December 8, 2023, and fulfill orders until December 22, 2023.** This should give you ample time to adjust to this change and make necessary arrangements.

Outstanding Obligations: If you have any outstanding obligations with us, we kindly request that you settle them as soon as possible to ensure a smooth transition.

Should you have additional questions or concerns during this period of transition, please feel free to contact Aron Bloch at [aron.bloch@ambius.com] for any assistance or clarification you may need.

We genuinely appreciate the trust you've placed in our company, and we want to express our heartfelt gratitude for your loyalty and support over the years. It has been a privilege to serve you, and we are grateful for the relationships we have built with each of our customers.

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